



Collision Position Statement

October 1, 2025

USE OF GENUINE FORD ORIGINAL EQUIPMENT PARTS

Ford Motor Company's original equipment parts are engineered for optimal fit, function, safety and structural integrity. Ford Motor Company original equipment parts are the only parts validated by Ford Motor Company to provide adherence to Ford Motor Company's rigorous performance and safety standards.

Ford Motor Company Non-Approved Parts

Recycled, salvaged, aftermarket, reconditioned components, body panels, structural members, bumper reinforcements, wheels, safety restraints, fasteners, cameras and sensors have not been validated by Ford Motor Company to meet Ford Motor Company engineering specifications, and their use may compromise repair integrity and jeopardize occupant safety. Such parts are not approved for use with Ford Motor Company's repair procedures. Any vehicle damage or failure directly caused by the use of such parts or unauthorized repairs will not be covered or warranted under Ford Motor Company's warranty or extended service plans.

Use of Genuine Ford Motor Company Original Equipment Parts for Ford Motor Company Red Carpet Lessees

Ford Motor Company Red Carpet Lease agreements stipulate the exclusive use of Ford Motor Company Original Equipment Parts for any collision repair. Use of unauthorized parts may undermine structural integrity, degrade crash performance and increase the risk of serious injury.

Under every Ford Motor Company Red Carpet Lease Agreement, lessees must restore all collision-damaged parts exclusively with Ford Motor Company Original Equipment Parts. Any substitution with salvaged, aftermarket (including sensors and cameras) or reconditioned components may constitute a breach of lease terms. In the event of non-Ford Motor Company original equipment repairs, Ford Motor Company may (without limitation):

- Require corrective restoration at the lessee's expense, billed at Ford Motor Company's standard part and labor rates
- Reduce the vehicle's residual value to reflect non-Ford Motor Company original equipment parts
- Assess additional lease-end charges or penalties as detailed in the agreement

These provisions safeguard the vehicle's structural integrity, preserve its advertised residual value and ensure ongoing compliance with safety standards.



Support

- Ford Dealers: <http://www.fordtechservice.dealerconnection.com>
- Independent Collision Repairers: www.fordserviceinfo.com

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